alepo

Enable digital CX for your subscribers with an industry-leading BSS now available as SaaS.

Alepo Digital BSS in SaaS model lets small-scale CSPs, ISPs, and MVNOs capitalize on BSS opportunities with minimal investments. With flexible public and private cloud hosting options, the initial subscription includes a set of subscriber licenses that let CSPs pay only when they grow.

SaaS BSS

How it works

Alepo's SaaS BSS solution provides small operators a multi-tenant platform equipped with out-of-the-box functionalities like intuitive user experiences, B2B offerings, order management, service activation, real-time rating and charging, billing and revenue management, and invoicing.

Alepo SaaS BSS benefits include:

Rapid Availability

- Out-of-the-box use cases
- Live in just 30 days
- Minimum investment to start
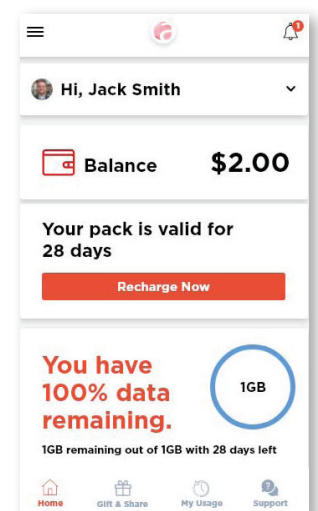- Pay-as-you-use model

Expansive Functionality

- Standard BSS modules, including web and mobile self-care
- Flexible hosting options
- Preconfigured fixed and mobile broadband plans
- Proven interoperability with network elements

Full-Service Team

- 24x7 managed service operations
- Dedicated Customer Success Manager (CSM)
- Full assistance with a trial subscription and onboarding
- Compliant to ISO and ITIL quality standards

Unique Features

- Be up and running in less than 30 days
- Try before buying and pay based on usage
- Enable modern web and mobile self-service experience for customers
- Provide reliable service with high-level security and data privacy compliance
- Regular software updates and maintenance
- Provide a professional and intuitive user experience to subscribers
- Benefit from Alepo's 15+ years of experience in the ISP domain

Hi, Jack Smith

Balance $2.00

Your pack is valid for 28 days

Recharge Now

You have 100% data remaining.

1GB

1GB remaining out of 1GB with 28 days left

Home | Gift & Share | My Usage | Support

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Available Modules

CRM and Admin Portal

With a 360-degree view of the customer account, purchases, plans, and more, the CRM offers secure role-based access to ensure customer data remains protected. The audit trail tracks all operations.

Online and Offline Charging

Inbuilt rating and charging that can be extended for charging in real-time (online) or near real-time (offline). It supports configurable SMS and email notifications to subscribers as they approach their quota limits.

Payment Management

Full range of payment options for ISPs like cash, cheque, credit and debit notes, online payment gateways, direct debits, digital wallets, and more, with discounts and promotions configured to encourage payment through different modes.

Inventory Management

Supports all inventory types applicable to the network and services – SIMs/IMSI/MSISDNs for LTE network, CPEs and static IP addresses for fixed broadband networks.

Provisioning

End-to-end automatic provisioning towards multiple targets in different access networks in an integrated manner, enabling service activation and fulfillment with speed and accuracy. Supports multiple communication protocols such as HTTP POST/REST and socket APIs.

Product Catalog

A centralized product catalog with pre-configured packages and most common ISP offerings, including prepaid, postpaid, add-ons, and bundling for triple-play services.

Billing and Invoicing

Flexible billing and invoicing for prepaid and postpaid plans with support for alerts and notifications via SMS and email for digital interactions and payment reminders.

Issue Management

Enables creating tickets online from self-care or through CRM. Automates assigning of trouble tickets to different departments and displays the complete audit trail. Attachments can be uploaded with the ticket to facilitate quicker incident resolution.

Business Reporting

An enterprise-class business analytics platform facilitates robust browser-based reporting and analytics; pre-integrated with the Alepo solution database.
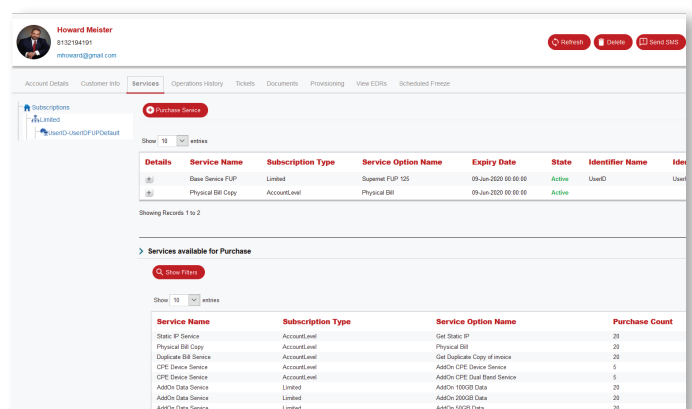
Self-Care Mobile App and Web Portal

Mobile self-care improves customer engagement with out-of-the-box and custom-branded mobile applications. Web self-care allows customers to view their overall account information and customize the portal's branding and look and feel.

How to Start

Please contact our CSM team at saasbss@alepo.com.

OR

Visit www.alepo.com/SaaSBSS to activate your free trial account today!