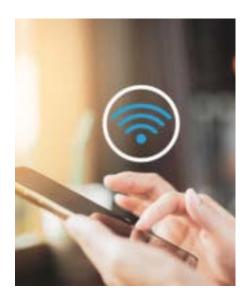# Complete BSS Platform with SaaS Delivery

DATASHEET

Launch Faster. Scale Smarter. Delight Customers

Alepo BSS Now enables Communication Service Providers to rapidly deploy a fully digital, cloud-based BSS platform with minimal investment. Designed to scale as you grow, BSS Now delivers intuitive customer experiences, robust back-office automation, and proven monetization tools—all hosted in the cloud and backed by expert managed services.

KEY CAPABILITIES

Eliminate CapEx
Zero infrastructure investment with our cloud-based SaaS model, enabling immediate deployment without hardware concerns or upfront costs.

Accelerate Revenue
Go from contract to cash flow in under 30 days with preconfigured services, prebuilt broadband plans, and automated provisioning workflows.

Scale Effortlessly
Add subscribers, services, or regions with no downtime or infrastructure concerns through elastic cloud architecture and automated scaling.

Extensible Platform
Flexible extension capabilities allow easy addition of new modules, integrations, and custom features as business needs evolve.

BUSINESS OPERATIONS

Every BSS Now subscription includes a dedicated Customer Success Manager who provides configuration support, best-practice consultations, team training, and prompt issue resolution to ensure operational success.

ALL-IN-ONE DIGITAL PLATFORM

CUSTOMER OPERATIONS

- **Customer & Subscription Management** with 360° visibility and secure role-based access

- **Self-Care Apps** featuring branded mobile and web applications for digital-first engagement

- **SLA-Driven Trouble Ticketing** with multi-channel case management and automated workflows

- **AI Customer Assistant** reducing support calls by up to 60% with intelligent automation

BUSINESS MANAGEMENT

- **Product Catalog** with prebuilt fixed & mobile broadband plans with prepaid/postpaid options

- **Billing & Charging** with flexible invoicing to support subscription-based and usage-based plans

- **Payment Management** with digital wallets, online payments, promotions, and collection automation

- **Business Analytics** providing visual dashboards for usage, billing, and churn analysis

TECHNICAL OPERATIONS

- **Service Provisioning** with fast, API-based provisioning across multiple network elements

- **Order Management** including automated fulfillment and workflow orchestration

- **Campaign Management** to drive targeted marketing campaigns and loyalty programs

- **Mobile POS** empowering field agents with streamlined sales and support capabilities

Architecture	Integration	Compliance	Support
Cloud-Native SaaS	REST APIs	GDPR Compliant	24/7 Managed Services
Multi-Tenant	Legacy System Support	SOC2 Compliant	Customer Success Manager
Auto-Scaling	Real-Time Provisioning	Role-Based Access	Best Practice Consulting
Mobile-First UI	Third-Party Compatible	SSO Integration	Training & Onboarding

WHY ALEPO BSS NOW?

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