



Smart Solutions for Modern CSPs

EMPOWERING COMMUNICATION SERVICE PROVIDERS WORLDWIDE

Alepo delivers cloud-native software that drives revenue growth, operational efficiency, and exceptional customer experiences for CSPs globally. From carrier-grade network infrastructure to AI-powered customer engagement, our proven platforms help operators move faster, operate smarter, and serve customers better.

Trusted by leading CSPs managing 100+ million subscribers worldwide

MEASURABLE RESULTS

OPERATIONAL EXCELLENCE

99.999% uptime across customer deployments

Sub-millisecond response times at massive scale

30% reduction in operational costs through automation

BUSINESS GROWTH

15% ARPU increase via service innovation and AI upselling

50% faster service launch capabilities

25% improvement in customer satisfaction scores

CUSTOMER IMPACT

90% first-contact resolution with AI customer service

70% reduction in call center volume

40-70% faster agent issue resolution

BUILT FOR WHAT'S NEXT



Network Access Control

SECURE, SCALABLE AUTHENTICATION FOR MODERN NETWORKS

Our carrier-grade AAA servers, policy control, and WiFi monetization solutions optimize network performance while enabling service innovation.

99.999% uptime
with 36,000+ TPS
performance

Unified authentication
across 5G, WiFi,
and broadband

Real-time policy control
for service
differentiation



Digital Business Support

FLEXIBLE BSS PLATFORMS THAT ACCELERATE INNOVATION

From enterprise-grade customizable platforms to rapid-deployment SaaS solutions, our modern billing, customer management, and operational systems are built for superior customer experiences and faster time to market.

Enterprise BSS
Fully configurable for
complex operations

BSS Now SaaS
Launch a modern, end-
to-end solution in days

Convergent charging
across all access types
with real-time processing



AI-Powered Customer Experience

GENERATIVE AI THAT TRANSFORMS CUSTOMER ENGAGEMENT

Telecom-trained AI solutions that deliver 24/7 support, empower human agents, and drive intelligent sales automation.

90% first-contact
with AI customer
assistant

40-70% faster
issue resolution
for agents

20% increase
in upsell revenue
through AI



WHY LEADING CSPS CHOOSE ALEPO

Proven Expertise in Telecom Network

**BUILT FOR TELECOM, EVOLVED
WITH THE INDUSTRY NETWORKS**

From powering early ISPs to enabling 5G networks, we've evolved alongside the industry with deep domain expertise and carrier-grade reliability.

Complete Solutions

**NETWORK TO CUSTOMER
EXPERIENCE**

Unique breadth covering infrastructure, operations, and customer engagement with pre-integrated platforms that work together seamlessly.

Future-Ready Architecture

**CLOUD-NATIVE, MICROSERVICES
DESIGN NETWORKS**

Built for scale and flexibility with open APIs, multi-cloud deployment, and standards-compliant integration that avoids vendor lock-in.

True Partnership

**24/7 EXPERT SUPPORT
INCLUDED**

Industry-leading support with 30-minute response times, dedicated customer success managers, and ongoing optimization guidance.



SOLUTIONS BY CSP TYPE

Mobile Network Operators

MODERNIZE CORE SYSTEMS WHILE ENABLING 5G INNOVATION

- Upgrade legacy AAA and BSS systems
- Enable network slicing and edge services
- Transform customer experience with AI
- Support millions of subscribers with carrier-grade reliability

ISPs & Broadband Providers

OPTIMIZE NETWORK PERFORMANCE AND CUSTOMER ENGAGEMENT

- Unify authentication across fiber, cable, and WiFi
- Monetize broadband services with flexible billing
- Reduce support costs with AI customer service
- Enable rapid service innovation and competitive differentiation

MVNOs & Digital Brands

LAUNCH AND SCALE RAPIDLY WITH SAAS PLATFORMS NETWORKS

- Go live in 30 days with BSS Now
- Support digital-first customer experiences
- Scale from thousands to millions of subscribers
- Focus on growth while we handle the technology



GLOBAL PRESENCE, LOCAL EXPERTISE

HEADQUARTERS:

Austin, Texas

GLOBAL REACH

North America, Europe, Middle East, Asia, Latin America

TRUSTED PARTNERS



Alepo has been a flexible partner for us, working to understand our unique needs and delivering solutions that provide swift ROI.

--- Buckeye Broadband



INDUSTRY RECOGNITION



TM FORUM CATALYST WINNER
for AI innovation



5G WORLD AWARDS
recognition



CUSTOMER CHOICE AWARD
for technical excellence

READY TO TRANSFORM YOUR OPERATIONS?

Discover how Alepo's proven platforms can accelerate your digital transformation while reducing complexity and costs.



CONTACT US
sales@alepo.com

LEARN MORE
www.alepo.com

STAY CONNECTED
linkedin.com/company/alepo